

Mobile Banking FAQs

How much does this service cost?

There is currently no charge associated with the service.

Is it secure?

Yes, the SGBC Mobile Banking service utilizes best practices from online banking, such as HTTPS, 128-bit SSL encryption, password access and application time-out when your mobile device is not in use. Only the mobile devices that you personally enroll in the service can access your accounts. In addition, no account data is ever stored on your mobile device. In the event your mobile device is lost or stolen, the service can be immediately disabled by either going online to the Mobile Banking enrollment website or calling us.

Which wireless carriers are supported?

We support most of the popular US wireless phone carriers, including AT&T, Sprint, T-Mobile, and Verizon. If your carrier is not listed when you enroll, select 'Other' and try the Mobile Web option, or check back later, as new carriers will be added over time.

Is Mobile Banking supported on my device?

Mobile Banking is supported on most devices with a web browser that supports cookies. In addition, a mobile app is available on many smartphones including: iPhone and Android. Both mobile web and mobile applications may be found by entering the mobile web URL (mobile.sgbconline.com) in your device's browser.

I'm not enrolled for online banking. Can I still use Mobile Banking?

No. To access Mobile Banking you must first be enrolled in Online Banking. Go to www.sgbconline.com, click the Login button to enroll.